Business Continuity Advisory



Corporate Security | Risk Consulting | Information Security

Danger days are just six weeks away

AREAS OF EXPERTISE

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INFORMATION SECURITY
SPECIAL INTERVENTION
GROUP

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CORPORATE HEADQUARTERS

MAHINDRA SSG
LANDMARK BUILDING
NEAR MAHINDRA TOWERS
WORLI, MUMBAI, INDIA
contact@mahindrassg.com

he "Tide of the Century" may hit Mumbai on 24th July 2009.

Mumbai could be facing a re-enactment of the catastrophe that devastated life and property four years ago—perhaps on the very same dates. While the severity of the flooding would probably be unabated, better preparedness and closer co-ordination among government bodies, corporate & general public can help in minimizing its impact.

What caused floods in 2005

Mumbai is at an average elevation of 10-15 meters above sea level and receives an annual rainfall of 2,200 mm out of which 50% is in the month of July.

On 26 July 2005, Mumbai got a record single day rainfall of 944mm (42% of the city's annual rainfall). This coupled with a high tide of more than 4.8m, overwhelmed the drainage systems and flooded the city.

Mumbai lost close to \$200 million of revenue and over 1,000 lives. The floods also caused serious damage to property, infrastructure and left serious diseases in its wake. Many were even traumatized.

2009

July



Mumbai faces a similar situation now

The Municipal Corporation of Greater Mumbai (MCGM) has indicated the possibility of a high tide of 5.01m & 5.05m on 23rd and 24th July 2009 respectively.

The South West Monsoon which is expected to hit Mumbai by 10th June could prove disastrous if it rains heavily on any of these two days. Low lying areas could experience flooding even with moderate rains.

While MCGM has apparently undertaken measures to improve the city's disaster management capabilities, it is imperative for individuals & corporate's to review their preparedness for responding effectively.

Dates on which tides will be more than 4.5 meters (2005 benchmark)

2009

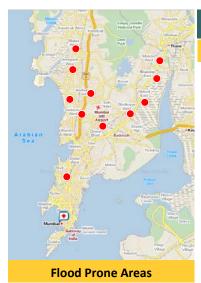


June

Call / SMS

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2	3	4
5	6	7	8	o Peak	Tide	Date
12	13	14	15	16	7	18
		1			_	
19	20	(21)	(22)	23	24	25

Aug	August 200							
SUN	MON	TUE	WED	THU	FRI	SAT		
						1		
2	3	4	5	6	7	8		
9	10	11	12	13	14	15		
16	17	18	19	20	21	22		
23	24	25	26	27	28	29		
30	31							



Kranti Nagar, Kurla

- 2. luhu
- 3. Milan Subway
- 4. Malad Subway
- 5. LBS Road (Andheri)
- 6. Veena Nagar (Mulund)
- 7. ESIS colony (Mulund)
- 8. Chirag Nagar (Ghatkopar)
- Narayan Nagar (Ghatkopar) 9.
- Gajarband (Kurla) 10.
- Bombay Oxygen Nullah (Mulund)
- Bimbisar Nagar (Goregaon) 12.
- 13. Ghatkopar
- Vikhroli 14.
- 15. Bhandup
- 16. Nahur
- Kalpana Theatre Junction (Kurla)
- 18. Usha Nagar (Bhandup-Nahur)
- Lower Parel 19.
- Bharat Mata (Lalbaug)

Checklist- Preparing for the 'danger days'

Before During

- Restrict all non-essential travel on critical days. Advise inbound travelers as well
- Familiarize yourself & family/colleagues with warning signs, alert systems & designated high land areas
- Be aware of the potential flooding zones and the evacuation routes
- Keep all the emergency contact numbers handy
- Stock food, drinking water and other essential emergency supplies
- Dispose all garbage and inform public authorities of any clogged drainage
- Teach children, how & when to call first responders and train them on flood response drills^{*}

If Indoors:

- Turn off the electric supply
- Using the available source of communication, intimate your family members
- Use battery operated radio to get latest emergency information
- If instructed by authorities to evacuate, do so immediately

If Outdoors:

- If stranded in a vehicle. exit the vehicle and move to a higher land
- Avoid walking / travelling through any flooded routes
- Avoid unnecessary calling on Emergency Contact Numbers
- Rely on authentic information & don't spread rumours

Don't return/enter your home until authorities

After

Help neighbours who may need assistance

declare it safe

- Watch out for poisonous insects & reptiles
- Beware of loose electrical wires
- Beware of water borne diseases
- Go for Medical checkups if exposed to flood waters
- Discard any food item which has been in contact with the flood water
- Contact your insurance company for claims
- Consult a crisis counsellor in case of post traumatic stress syndrome

^{**}Refer to Mahindra SSG's advisory notices. For details contact advisory@mahindrassg.com

Emergency Contact Details						
Disaster Help Line	108	Local Ward				
Mumbai Police	100	Office HR				
Fire Brigade	101	Family Acquaintance				
Central Complaint Registration System	1916	Family Doctor				
Medical Emergency	101	Insurance Company				

^{*} For respective Ward Representative & Emergency Contact Details visit www.mcgm.gov.in